SALES NEWS Issue 53

28th September 1992

Dear Dealer

RISC OS 3.10

Please note the following information and ascertain exactly which upgrade kits your customer requires before placing the order.

<u>A305. A310. A440 and R140</u>

This range of computers require the RISC OS Single User Software Upgrade Kit (ALA31). They will also require a Hardware Upgrade Kit (ALA32) which allows for the memory size of the new operating system to be taken into account. One issue that complicates this upgrade kit is that various third party memory upgrades for the 300 series provide the option to fit RISC OS at a later date, it is therefore worthwhile checking whether the customer has a memory upgrade fitted to the machine. If not, your customer may require the Hardware Upgrade Kit, ALA32.

<u>A410/1. A42011. A44011. A3000. A540 and R260</u>

This range only requires the RISC OS single User Software Upgrade kit (ALA31).

<u>A5000</u>
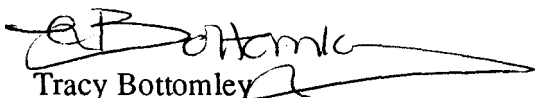
The A5000 has a special upgrade (ALA34).

On-Site Support

Below are details of On-Site Support which are available from Acorn in the near future:

TSA33   3 yr extended warranty & on-site service for A3010, A3020FD. This is for sale with Floppy Disc models only   RRP £49.95

TSA34   3 yr extended warranty & on-site service for A3020HD, A4000. This is for sale with Hard Drive models only   RRP £59.95

TSA35   3 yr extended warranty & on-site service for A5000 including network models.
          RRP £79.95

TSA36   1 yr on-site service for A3010, A3020, and A4000
          RRP £29.95

TSA37   1 yr on-site service for A5000

          RRP £39.95

Normal dealer discounts apply.

Yours faithfully

Tracy Bottomley
Senior Sales Co-ordinator
Sales Operations Department

Acorn